



FLORIDA HOUSE BILL 481

Dear Valued Partner,

This communication is to inform you of the upcoming legislation in the state of Florida that will impact American Standard and Ameristar product registration and registered warranty terms. This legislation addresses residential HVAC products installed as a permanent fixture in a residence and is effective on July 1, 2024.

Florida House Bill 481 prohibits conditioning a warranty on registration of any HVAC product, or component of the product, installed on or after July 1, 2024, and is not retroactive. The bill prohibits limited warranty terms from being diminished if product registration does not occur in a timely manner or a residential property is sold.

Therefore, product registration for extended warranty coverage is no longer required on Florida installations completed after July 1, 2024, as it has been in the past. However, the registration process is still available if there is a homeowner desire to register.

Please begin conversations with your dealers about the registered warranty changes and share this document with them.

Product Registration and Registered Warranty FAQ's

How are installations impacted by this legislation?

For installations in Florida, the limited warranty terms that are applied will remain with the product until they expire on time.

I placed a Q4 stocking order or have stock in my warehouse. When I sell a piece of equipment from that stock after July 1, 2024, what happens with the warranty?

If the stocking order was shipped to a dealer customer prior to April 14, 2024, the warranty terms would be incorrect for an installation completed on or after July 1, 2024. This can be corrected by the dealer providing serial numbers received before April 14, 2024 but installed after July 1, 2024 to their Account Manager. The Account Manager will request warranty terms be corrected and provide the installation date of the products to the product registration team. Also, the dealer can register the products and the terms will be updated to the longer, registered, limited warranty terms.

If the state changes the law back to allow registration, what happens from that point forward?

If the state changes the law back to allowing product registration as a component of residential limited warranty, Trane Technologies would return to registration being required.

Since registration is no longer required, when does the warranty date go into effect? Is it 30 days from sale or is it from manufacture's date?

The start date is the date Trane Technologies ships the product to a customer plus 60 days. This process exists today and will not change.

Does registration override the default 10 year start date from above?

Yes, if a customer chooses to register their new products, the start date will be updated to the start date provided during the product registration process. However, it is not required to complete a product registration to receive the longer, registered, limited warranty terms.

For new construction, when does the date begin since startup can vary for occupation?

The new law indicates the start date is the date a Florida Licensed HVAC contractor starts the equipment as evidenced by the contractor's invoice. This is true for both replacement and new construction projects.

Can the dealer override registration?

Yes, product registration will adjust a start date. Keep in mind that unless changed, the start date of a product is the date Trane Technologies ships the product to a customer, plus 60 days.

Can homeowners/dealers/builders register equipment so the homeowner can get a certificate in their name?

Yes, the registration process is still available if someone wishes to register and receive a certificate. However, it is not required to register residentially installed HVAC products beginning July 1, 2024, in the state of Florida.

Would it be better for homeowners to register so they make sure they get a full year warranty period?

The consumer does not have to register to receive the longer, registered, limited warranty terms under House Bill 481. Registration would be their choice and will not change the limited warranty terms.

Does this change affect all brands (Trane, American Standard, RunTru, Ameristar and Mitsubishi)?

Yes, the change impacts all brands of equipment sold in the state of Florida.

Does this have any impact on commercial warranties?

No, commercial warranties are not impacted. House Bill 481 specifically addresses residential HVAC installations.